



Minutes of Meeting **Monday,**

17th October, 2016 at 6.30 pm

Members Present

Grant Stothard (Chairman)	Anne Aston	Guy Freeland
Mandy Wareham	Mary Kay	Hazel Mellard
Debbie Ford	John Harshaw	Ann McShee
Charles Hoffman-Smith	Michael Leaney	Geoff Henry

Speaker	Dr Oakley
In Attendance	Karen Bestwick

Apologies for Absence	Jean Railton
------------------------------	--------------

Minutes of last Meeting: 19th September, 2016 were accepted.

Matters Arising None

1. **Welcome** - Grant (Chair) welcomed Dr C Oakley to the meeting. Unanimously members agreed they were very grateful to Dr Oakley for coming to speak at the meeting, particularly as she had already done a full day's work at CSMC. Grant introduced Dr Oakley to members who did not know her and asked Dr Oakley to speak to the group about herself and her background in medicine.
2. **Dr Oakley** said after qualifying as a doctor she'd worked in ENT and Haematology Departments; an experience which has proved very useful in general practice. She said she had trained for a further 5 years to become an orthopaedic surgeon. However, for a better work life balance she later retrained to become a GP. She said her life in medicine had been "long and varied". Since taking up her permanent position at CSMC she has no regrets.
 - a. Dr Oakley commitments are:
 - 3 days a week at CSMC;
 - 1 morning a week in an orthopaedic clinic at the Royal Chesterfield Hospital.
 - GP out of hours sessions at the Royal Chesterfield Hospital
 - Practice Representative at the bimonthly CDG meetings

Dr Kar has also asked Dr Oakley to take on the role of training undergraduate medical students from Sheffield University which she has accepted.

- b. **GPs are now working at the Out of Hours in the A and E Department at the Royal** - most evenings until 22 hours. A nurse stands by reception and filters patients who they think should have seen or should see a GP. In this way, the



Minutes of Meeting

stress on A and E is reduced and the waiting time for patients is also reduced. Dr Oakley said she thought it was sad as most patients who attended do so because they have been unable to get an appointment with their GP.

- c. **Medical Reviews in Care Homes** Anne (Mc Shee) asked about the frequency of reviews. Dr Oakley explained that while the NHS require an annual patient review, CSMC doctors review patients half yearly in care homes where they have patients.

- d. **Members Expressed Their Gratitude** – Members said how grateful they were that Dr Oakley had attended the meeting. Dr Oakley said she was impressed by the work of the PPG. The consensus of the meeting was that CSMC patients are extremely fortunate not only for being able to get appointments on the day but importantly for the quality of their care. Attendees said they also hear excellent comments about the CSMC doctors in the community and asked Dr Oakley to pass on their thanks to the team at CSMC for all she does. Dr Oakley left at 18.45.

3. Chair's Report:

- i. **Bolsover Hospital** Grant said he had promised to follow up on consultative meetings being held by the HCCG over the proposed closure of the Bolsover Hospital. Members agreed that at the meeting at the Bolsover School a HCCG representative had stated that every household in Bolsover would receive a postcard and a follow up letter of explanation and a request for input regarding this subject. However, this appeared not to have happened. A member said in fact she had received a letter that day and a neighbour had received it too. Members again reiterated their scepticism saying that despite reassurance they thought it was a "done deal". Feelings were running high in respect of this topic.

- ii. **Grant's Letter to Andy Gregory Chief Officer HCCG** – Grant said he had written to Andy Gregory 7th October and to date he had not received a reply. He said the letter included comment on members' feelings and scepticism in respect of the "Consultative Meeting". He said he had not copied his letter to members but he would copy them in to the letter and to the reply when he received it.

- iii. **E-mail sent 28th September was replied to today (17th October)** Grant said his e-mail had been passed by Andy Gregory who passed it to Clive Newman who passed it to Sue Machen. He'll keep members informed once he receives a reply from Sue Machen.

- iv. **Pharmacy2U** Grant said he'd received a letter from Pharmacy2U. Karen explained the protocol in terms of surgeries and pharmacies which is that a surgery cannot recommend one pharmacy over another. Pharmacy2U say



Minutes of Meeting

they can pick up scripts, order and deliver to the patient. Discussion followed surrounding the local pharmacies.

4. **Self-Care Week in November 14th -17th** There was a discussion about the Practices membership of GC2 (Geographically Community Place). Castle Street Surgery are part of the GC2 along with other Practices in the local community. Some of the Practices are Part of North Derbyshire CCG rather than Hardwick. The GC2 is about working together to improve integrated care in the community. To support this there is a Sustainability and Transformation Plan (STP) which looks at community needs and creates sustainable strategies for the next 5 years. Karen said in respect of this CSMC is still part of HCCG but for some things works with GC2 e.g. involves all the Bolsover practices plus other fairly local practices and this meets once a monthly. Our representative is Dr Kerry.
5. **CSMC Report Karen Bestwick** (Business Manager) said that following Grant's (and Guy's) willingness to pressure the HCCG at PRG meetings, not only is CSMC scheduled to receive a television screen but all practices in Derbyshire are being funded for the same.
 - a. **CQC and Care Homes** – in response to a question Karen said that care homes are inspected and questionnaires are sent to GP practices and the homes to help assess the standard of care prior to a CQC visit. Anne (Mc Shee) explained her concern re a resident's care in a care home (not a care home that CSMC is responsible for).
6. **CQC visit Monday, 31st October.** Originally this was planned for Wednesday 26th however both Karen and Jude would be on holiday. Because we are a small practice CQC changed the date. It was agreed Grant and Anne will meet them on the day between 14.00 -14.30. Mary (Kay) said she would also attend.
- 6 **Discussion re Lady Sleeping in Co-op Car Park.**

A lady who appears to be very disturbed, swearing at passers-by and being generally disruptive. Police know about the situation. Anne said in respect of young people jeering at the lady she would speak to Bolsover School head.
- 7 **Next Meeting 21st November at the Surgery at 6pm** Attending will be Dr Kar, Alex Shore, Derbyshire Adult Care, from Community Care also Lisa Brightmore and Chris Wildsmith, General Manage Primary Care.
- 8 **Meeting closed at 8pm**