



## Minutes of Meeting Monday,

19<sup>th</sup> September, 2016 at 6.30 pm

### Members Present

Grant Stothard (Chairman)  
Mandy Wareham  
Debbie Ford  
Charles Hoffman-Smith

Anne Aston  
Mary Kay  
John Harshaw

Jean Railton  
Mandy Wareham  
Ann McShee

### In Attendance

Karen Bestwick  
Terry from Enable

### Apologies for Absence

Guy Freeland  
Colette Buxton

Geoff Henry

### Minutes of last Meeting: 18<sup>th</sup> July, 2016

#### Matters Arising

None

**Welcome** - Chair - Grant welcomed Terry from Enable who was invited to the meeting by Anne (Mc Shee)

#### CSMC Report Karen Bestwick (Business Manager)

**Prescriptions – Paul Randhir** - Karen said Paul really appreciated the get well wishes he'd received from the PPG and several individual members. She said she was hoping he would be returning to work quite soon. He in turn sent his best wishes to the PPG.

**Patient Numbers** - Karen said our patients list continues to grow. She said she hoped that new patients are happy with the service the practice provides especially the fact that getting an appointment is normally not an issue. She stressed that CSMC is more than capable

**FLU JABS** – Karen said the FLU Season was upon us again and the take up for Flu Jabs is extremely encouraging. Judy Deehan, our Practice Nurse is very happy with the number of appointments that have been made. Nonetheless Karen asked members to encourage those who are eligible to make their flu jab appointments

**On-going Prescription Discussion** Karen said the hoarding of medicines were costing £6.9 million alone for Derbyshire. She further explained some of the difficulties associated with drug wastage e.g.

- **“Blister Packs”**- Karen informed the meeting that if medication is received in blister packs and an item is changed then this means the blister pack has to be discarded



## Minutes of Meeting

and a new one assembled. This could mean, at worst 27 days of drugs are to be disposed of. Members realised that many patients find the blister pack a convenient way to manage their medication. They agreed discussion about drug wastage should be an on-going. Castle street are now switching to 7 day prescribing for blister packs so if a medication is altered then only 6 days medication is wasted.

- **Patients Over-Ordering** Several members said that the pharmacies seemed to be more alert re this situation. However, other members said when collecting their drugs their experience was different. They explained that while in the pharmacy they had realised they had over-ordered a drug(s) but the pharmacy assistant refused to take the over-ordered drug back saying that once the drug was in a patient or patient's representative's possession, it could not be returned even if the patient was still in the pharmacy.
- **The MMT (medicine management team)** Grant said they have produced a leaflet on which they highlight the ways we can reduce this wastage. The leaflet shows a set of Traffic Lights where; **RED** is STOP before you ask for your medicines, **YELLOW** is THINK What medicines do you really need, and **GREEN** is TICK the repeat slip to order only what you really need. On the reverse of the leaflet there is information headed by DON'T JUST TICK THE BOX. He said he would recommend that our patients read this very important and helpful information and PPG members should point it out to other patients.
- **Recycling Drugs** Karen said (as Paul had said at the previous meeting) that this was extremely difficult as drugs are sensitive to heat and light and the recipient of a recycled drug would have no idea under what conditions the drug had been stored.

### Chairman's report

The PPG are continuing their support for the practice. He said:

**TV Installation** – he hoped to soon have exciting news about the waiting room TV installation.

**The Carers Group** continues to meet on the 3rd Thursday of each month, where problems arising from caring for someone are discussed and vital information is made available. He said, this information is available for anyone, young or not so young, who are looking after a friend or relative.

By accessing this information, the carer can be pointed in the right direction to find the help that may be available for him/her. If help is needed, there is no need to wait until the Carer's Group Meeting, contact can always be made at reception or by phone on 01246822983. An appointment can be made in this way to see one of our caring doctors.

Details of all the PPG and CARERS meetings are on our website along with vital information about the services being provided at the surgery.



## Minutes of Meeting

**The 21c Proposed Closure of Bolsover Hospital** - The meeting discussed this proposal with several members saying they had attended the meeting at the Bolsover School. It was agreed that, despite a previous promise, the people of Bolsover had not received the information that they had been told would be sent to everyone either by *post card* or by *letter*. There was a great deal of scepticism expressed with members saying that they believed, despite being assured otherwise, that the Bolsover School meeting was a HCCG exercise only to "tick the box" that there had been a public consultation. They said that, as far as they were concerned, the Bolsover Hospital closure was a "done deal". They said they felt very let down.

Members asked Grant about the proposal that the old council office could accommodate the hospital which to a one the meeting thought was an excellent solution. Grant said he was still awaiting a reply.

There was a great deal of angst expressed and questions asked including a question of how elderly spouses of husbands or wives with dementia (who no longer drive) could get to see their loved ones. A bus into Chesterfield and out to Walton Hospital was a trip too far they said. One member pointed out that many of the people we were talking about were people who had fought for UK in various wars. Members asked Grant to continue to ask questions.

**Protection of Children** Grant said there was a website where information related to the child protection can be accessed. There are FREE down loadable videos available for those who think that they may need them. He said he was hoping this information will soon be put on our website.

**Dementia** - Grant said If members know of someone who may be suffering from DEMENTIA, there will be a drop in session at the Chesterfield Central Library on Thursday 27th October between 3-4pm, for further details please contact Deborah Scott on 01246216522, or 01142747886.

### PPG Meetings

**Winter Meetings' Time** During the winter meetings will commence at 18.00 hrs (6pm)

**December 2016 and January 2017** The PPG will not be holding a meeting in December. Our meeting in January 2017 will be on the 16th January along with the CSMC team – a buffet will be provided.

**Date of Next Meeting:** Monday, 17<sup>th</sup> October, 2016 at 18.00 (6pm) at 37 High Street, Bolsover.

**The Meeting Closed** at 20.15 (8.15pm)



## **Minutes of Meeting**